

Grounds Maintenance Programs

APPA Institute for Facilities Management

Tom Flood, ASLA, CEFP, MBA Associate VP - Facilities Operations University of Delaware



Learning Objectives



- 1. Purpose & Organizational Goals
- 2. Maintenance Levels, Parts & Priorities
- 3. Organizational Structures
- 4. Resources Facilities, Equipment, Financial
- 5. Staffing
- 6. Snow Removal
- 7. Athletics & Synthetic Turf



Purpose of Grounds Management









- Organizational Goals/Mission
 - Attractive
 - Marketing
 - Safe
 - Functional
 - Low Cost
 - Educational Resource





4

- 62% of high school seniors were most influence by the appearance of the building and grounds during their visit to college campus.
- How Do Students Choose a College, 1986, Carnegie Foundation for the Advancement of Teaching





5

• Students visit an average of 10 college campuses.

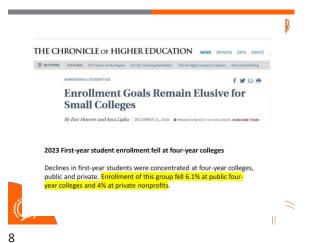
National Association of College Admissions Counselors

 47 % of students said the campus visit was the most influential factor in their college selection.

2009, How Students Really Decide; College Selection From the Inside. Zinch.com







APPA Grounds Maintenance Levels



Level 6 - Natural areas

Level 5 - Minimum-level

Level 4 - Moderately low-level

Level 3 - Moderate-level

Level 2 - High-level

Level 1 - State-of-the-art

What level is your school?





Parts & Priorities

APPA

- APPA Level 3 'Clean & Green'
 - Litter Collection2-3 /wk





10

Parts & Priorities

APPA

• Level 3 - 'Clean & Green'

Snow Removal





11

Parts & Priorities



- Level 3 'Clean & Green'
 - Mow, Trim, Blow & Go
 - Mow1 / 7-10 days
 - Fertilize 1/yr
 - Litter 3 /wk





Parts & Priorities



- APPA Level 2 'The Academic Village'
 - Turf Management

Mow 1/wk
Fertilize 1+/yr
Irrigation
Weed Control
Aerate
Overseed





13

Parts & Priorities



- Level 2 'The Academic Village'
- Tree management
 - Shrub plantings
 - Litter, 5+ days/wk





14

Parts & Priorities



• APPA Level 1 - 'The Campus Garden'



Parts & Priorities



• APPA Level 1 - 'The Campus Garden'



16

Parts & Priorities



- APPA Level 1 'The Campus Garden'
 - Arboriculture
 - Tree inventory & appraisal





17

· Miscellaneous Services

- Pavement Management
- Waste & Recycling
- Composting
- Site Furnishings
- Landscape Construction
- Landscape Architecture

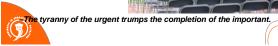




APPA

- Conflicting Services
 - Moving & Setups
 - Labor Shop

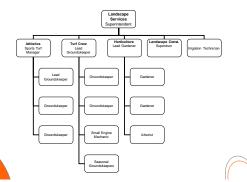




19

Organizational Structure - task based

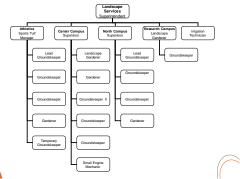






Organizational Structure – zone based





Organizational Structures



Task

- · More efficient use of labor
- More efficient use of equipment
- · Less ownership
- · May be less pride
- Easier to train employees
- · More monotony



Zone

- · Less efficient use of labor
- · More equipment required
- More ownership = pride
- · More accountability
- · May create silos
- More training required
- · Greater job satisfaction



22

Resource Requirements



Facilities

- Equipment shop
- Covered storage
- Bulk materials storage
- Holding nursery



23

Resource Requirements



Equipment

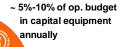
- Reel & Rotary Mowers



Resource Requirements

APPA)

- Equipment
 - Blowers, edgers, etc
 - Tractors
 - Spreaders / sprayers
 - Miscellaneous





25



• Electric Equipment options



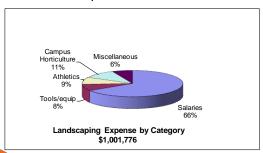






26

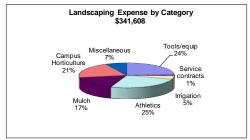
Resource Requirements - Financial







Resource Requirements - Financial





28

Resource Requirements - Financial

- The 95/5 rule
 - 95 % of the grounds budget is taken by tasks that only 5% of the customers notice.
 - But 95% of the customers notice what we spend only 5% of the grounds budget on.



29

Resource Requirements



Staffing 'The Holy Grail'

- Comparative issues
 - Climate
 - Quality & expectations
 - Landscape style
 - Volume of use
 - Campus setting
 - Area measurements





Staffing

APPA

- Data Sources
 - Institutional History
 - APPA Facilities Performance Indicators (FPI)
 - Operational Guidelines for Grounds Management - APPA





31

APPA FPI







32

Resource Requirements



• APPA Staffing Level 1 - High use/ high visibility areas, 3 – 7 Acres / FTE





Resource Requirements

APPA

- APPA Staffing Level 2
 - Medium use & visibility areas,
 - 7 14 Acres / FTE





34

Resource Requirements

APPA

APPA Staffing Level 3-4
 Low use areas,
 14- 100 Acres / FTE





35

Resource Requirements

APPA

Staffing

 Athletic fields – NCAA
 1 – 3 Fields/ FTE





Resource Requirements

APPA

- Staffing
 - Athletic fields Recreational
 - 3 6 Fields/ FTE





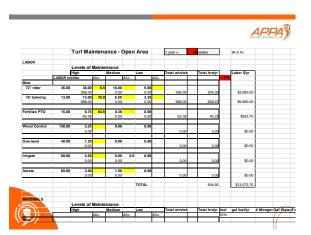
37

APPA

	July, 2023 - full staff				July, 2024 - 10% Staff Reduction				20% StaffReduction			
	Acres Maintained	FTE Assigned	FTE/Acre	APPA level	Acres Maintained	FTE Assigned	FTE/Acre	APPA tevet	Acres Maintained	FTE Assigned	FTE/Acre	APPA level
TOTALS	195	30	6.5		195	26	7.5		195	23	8.5	
GOLD Zone	76	11	6.9	2+	61	11	5.5	1.5	61	10	6.1	2+
BLUE Zone	79	10.5	7.5	2.0	79	9	8.8	2.0	79	9	8.8	2
GREEN Zone	40	5.5	7.3	2.0	55	4	13.8	3.0	55	4	13.8	3
Arborist - Tree Care		3				2				0		
					1. Service Level Varies from APPA 1.5 - 3 (gold to green)							
	All campus maintained equally at a high APPA level 2				2. Reduction of Tree Care				1. Elimination of Tree Care			
	2. Tree Care is tasked based and works across campus				3. Limitation of fertilizer/weed control				2. Reduce maintenance in Gold			







APPA

Snow Removal









Athletics & Synthetic Turf



Professional Sports Field Management Manage for Student Athlete Safety

(it's not just grass)



43

Professional Sports Field Management Natural vs. Synthetic

Considerations

- Capital cost
- Life cycle cost
- Maintenance needs
- Number of sports
- Multiple lines
- All weather use
- Surface temperature
- Painting and scrubbing
- Injury & playability
- Coach preferences

